

Village of Bartlett Residential Drainage Partnership Program **Frequently Asked Questions**

My property has had recent flooding, do I qualify for this program?

The Village's residential drainage partnership program is available to a group of at least two (2) contiguous homeowners that experience consistent drainage issues or backyard flooding issues. A resident who is interested in pursuing this program must get the participation of at least one other neighbor.

What is considered a drainage issue?

A drainage issue is categorized by standing water that does not properly drain, either by swale or storm sewer, within 72 hours of a rain event. Flooding during heavy rain events may not be a drainage issue, although flooding could be a symptom of improper drainage. A drainage issue must be determined by the Village Engineer or his designee.

I am interested in the Drainage Program, what should I do to start the process?

If you feel your and a neighbor's home have drainage issues, please call the Village of Bartlett Public Works Department at (630) 837-0811, and a representative from Engineering will inspect to see if it is in fact a drainage issue, and possible remedies to that issue. If it does qualify for the cost-sharing program, an informational packet will be provided at that time. The packets are also available on the Village Website.

How much of the cost will the Village assist with?

The Village shall help cover half of the cost of the project up to five thousand dollars (\$5,000) of eligible costs as detailed in the Program Packet. The remainder of the funds will be split amongst the homeowners participating in the program.

Is there a limit to how many homeowners can join?

There is no limit to the number of homeowners that are included in a drainage project, as long as all homeowners agree on splitting the resident share and anything beyond \$5,000 and all have a consistent drainage issue all can be included. Residents will not be allowed to exclude any interested neighbors that qualify for the program.

Do you recommend any contractors to perform the work?

The Village does not make recommendations on specific contractors. There is a list of licensed and bonded contractors (a Program Requirement) that can be found on the Village Website or with the Building Division at the Village Hall.

I have a contractor that I know and would want to use, can I just choose them?

The residents may choose any licensed and bonded contractor of their choosing; however, the residents will still be required to obtain three (3) quotes of similar work approved by the Village in order to qualify for reimbursement.

My homeowner group is ready to go, how do we start this program?

The group of homeowners must all agree on one representative that will act as the coordinator of the project for the residents and be the main contact for the Village to speak with on project matters. The representative must fill out the appropriate permit application and agreement within the Program Packet before commencement of any project.